**December 2012 Goodwin College and School of Education Ticketing System Report**

**Compiled by:**

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**01/03/13**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| |  |  |  |  | | --- | --- | --- | --- | |  | 10/2012Oct | 11/2012Nov | 12/2012Dec | | Linux | 1 | 0 | 0 | | Macintosh | 9 | 12 | 4 | | Windows 7 | 21 | 19 | 6 | | Windows NT 4.0 | 0 | 1 | 0 | | Windows Vista | 3 | 3 | 0 | | Windows XP | 5 | 4 | 4 | | iPhone | 1 | 0 | 0 | |
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|  | 10/2012Oct | 11/2012Nov | 12/2012Dec |
| Chrome | 17 | 12 | 4 |
| Internet Explorer 7 | 0 | 0 | 1 |
| Internet Explorer 8 | 6 | 4 | 2 |
| Internet Explorer 9 | 5 | 5 | 0 |
| Mozilla Firefox | 12 | 18 | 7 |

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| --- | --- | --- | --- |
|  | 10/2012Oct | 11/2012Nov | 12/2012Dec |
| Assignments | 0 | 2 | 4 |
| Broken Link | 4 | 2 | 0 |
| Cannot View Presentation | 13 | 11 | 0 |
| Discussion Board | 5 | 3 | 1 |
| Email | 4 | 0 | 0 |
| General Blackboard Learn | 4 | 5 | 2 |
| Other | 6 | 14 | 2 |
| Presentation/Lecture | 1 | 1 | 1 |
| Quizzes/Tests | 3 | 1 | 3 |
| Wimba | 0 | 0 | 1 |

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|  | 10/2012Oct | 11/2012Nov | 12/2012Dec |
| G | 18 | 10 | 4 |
| Other | 5 | 4 | 3 |
| T | 17 | 25 | 7 |